

*Letter from the GM Emailed 6.18.2020*

Dear PCOH Family,

We have recently received notification from our building property management company that an individual who visited the building has tested positive for Covid-19. The individual visited the Total Plaza Lobbies, premises within the high rise elevator bank and the parking garage of 1201 located below the building last Wednesday, June 10th. They are following all the proper recommendations from the CDC to ensure the property is properly sanitized.

Our number one priority is to our members and our number one goal is to provide you a safe dining experience that gives you peace of mind. We will continue to sanitize and clean specified high touch areas such as buttons, handles, etc. You will notice during service hours; we have individuals on staff frequently wiping down these areas, this is in addition to our standard daily disinfection processes. Additional safety measures can be found below.

As you know, the Bayou Bengal Bar is now open Tuesday, Wednesday and Thursday evenings for 2 separate time slots with limited seating. To comply with CDC recommendations, the Bayou Bengal Bar will be closed from 3:00 pm – 4:00 pm and 7:00 pm – 7:30 pm in order to clean and sanitize. If you arrive prior to your reservation, you will be asked to wait in the Lobby.

We are so appreciative of your support! We look forward to having you dine with us in the Bayou Bengal Bar in the evening and for Lunch in the Noble Energy Grill!

## **Make your Reservation Today!**

### **Dining Hours**

#### **Noble Energy Grill**

Monday – Friday

11:30 am – 2:00 pm

Reservations Required

Social Distancing Tables Required (6ft between tables)

A La Carte Menu Available (no buffet at this time)

#### **Bayou Bengal Bar**

Monday – Friday

11:30 am – 2:00 pm

Reservations Required

Social Distancing Tables Required (6ft between tables)

A La Carte Menu Available (no buffet at this time)

Maximum Capacity of 25 ppl

No more than 6 ppl per Table

**\*\*\*Bar Closes at 3:00 pm - 4:00 pm & 7:00 pm – 7:30 pm for sanitizing\*\*\***

**Bayou Bengal Bar**

Tuesday – Thursday evenings  
Two Time Slots Available  
Time Slot #1 - 4:00 pm - 7:00 pm  
Time Slot #2 - 7:30 pm - 12:00 am

***Reservations REQUIRED*** (Based upon the Governor's occupancy restrictions, walk-ins will not be allowed, reservations will be required.)

**In order to accommodate as many members as possible we are asking you to follow the Bayou Bengal Bar reservation guidelines accordingly.**

- One reservation per member, per day, per time slot.
- If you plan to dine with other members, please list your guests/members name in the dedicated area online. This way you can all sit together, split checks and not over crowd the reservation bookings.
- No more than 6 ppl per Table
- Kindly respect the booking time frame that you reserve.
- Social Distancing Tables Required (6ft between tables)
- No Seating and/or standing at the Bar will be Available
- Limited A La Carte Dinner/Bar Bites Menu Available
- NEW Cocktail Menu!!!!

### ***What to Expect When Arriving!***

#### **PARKING**

Valet services will not be available at this time; however limited self parking is available at hourly and daily rates. The surface lot entrance is the same entrance as the valet entrance, please see the parking map located on our website, [www.pcoh.com](http://www.pcoh.com) under Directions to the Club.

#### **ELEVATOR CAB CAPACITY LIMITS**

Physical distancing markers are located on the floor of each elevator cab to indicate the maximum number of four occupants per cab.

#### **FACE COVERINGS**

Masks in the Club are not required for members, but for your safety, we encourage you to wear a face covering from your vehicle to the Club level.

### ***What to Expect From Us!***

#### **CLEANING/SANITIZING**

We will continue to enhance sanitizing procedures through the Club and increase cleaning on specified high touch areas such as buttons, handles, etc.

#### **EMPLOYEES**

All kitchen and service employees will be required to wear face masks/coverings and gloves when in the Club. Upon entering the Club, employees will have their temperatures checked with our non-contact digital forehead thermometers.

## **HAND SANITIZING STATIONS**

Upon entering the Club level, you will notice hand sanitizing stations in the elevator lobby, at the entrance of the Bayou Bengal Bar as well as the entrance of the Noble Energy Grill Room. In addition, hand sanitizer dispensers will be located in member restrooms.

## ***What to Expect For Lunch!***

## **RESERVATIONS ARE REQUIRED!**

Due to social distancing requirements and limited seating in both the Noble Energy Grill and the Bayou Bengal Bar, reservations are required for both during this phase. We understand this is not our typical policy, however reservations will allow us to properly accommodate as many members as possible while still abiding by state regulations. Unfortunately, we will not be able to accommodate walk-ins, so please make your reservations at [www.pcoh.com](http://www.pcoh.com) or by calling 713-659-1431.

## **SOCIAL DISTANCING TABLES**

A maximum of 10 people will be permitted per table in the Noble Energy Grill and 6 people per table in the Bayou Bengal Bar. In addition, tables must be 6 feet apart.

## **PRE-SET TABLES**

Again, many of these restrictions are not up to our service standards, however we want to keep you safe and healthy. Tables will not be dressed with flatware or napkins, as we will be providing you with rolled silverware. Disposable items will also be provided including menus.

## ***What to Expect From Other Members!***

In an effort to help us keep your Club safe, please make sure you are washing your hands, using our hand sanitizing stations, maintaining a distance of 6 feet or more and practicing proper cough/sneeze hygiene while at the Club. If you are sick or have been in contact with someone who is sick, please stay home and do not dine at the Club until it is safe to do so per the CDC guidelines.

We know that these guidelines will take some time to adjust to and we are happy to answer any questions you may have; feel free to contact us at any time. We will continue to update you as we begin to move into more phases of the Club's plan!

Thank you ,  
PCOH MGMT